

Priya Nair

Director-level Technology, Delivery & Transformation Leader

Melbourne · VIC | [linkedin.com/in/priyadnair](https://www.linkedin.com/in/priyadnair)

PROFILE

Transformation leader who cuts through noise to build high-performing teams and ship outcomes that actually land. 15+ years across higher education, government and finance — portfolio leadership, agile delivery, AI adoption, governance and operating-model design. Passionate about coaching people and designing ways of working where humans and intelligent systems complement each other.

80+

Enterprise platforms

100k+

Users served

\$675K–\$1M

Annual savings

13+

Specialists led

EXPERIENCE

Senior Manager / Product Manager

RMIT University

Mar 2024 – Present

Lead an 80+ platform enterprise portfolio (100k+ users); driving \$675K–\$1M annual savings via consolidation and vendor renegotiation. Delivered internal AI assistant; lifted decision speed ~30% and on-time delivery 20%+. Lead 13+ cross-functional specialists.

Founder & Principal Consultant

Lumina Loop

Jun 2026 – Present

Advise organisations on transformation, AI adoption, delivery uplift and operating-model design — connecting strategy to execution.

Enterprise Agile / Executive Coach

Melbourne Convention & Exhibition Centre

Jan 2023 – Present

Coach the CEO, 30+ senior leaders and cross-functional teams. Established OKRs, governance and operating rhythms; facilitated 60+ alignment workshops.

Non-Executive Director & Co-Founder

XLENT Events Entertainment

Jan 2017 – Present

Board-level governance for a multi-brand entertainment group. Scaled start-up to sustainable multi-brand operation through operating-model design, commercial discipline and brand strategy.

Agile Coach, Service Transformation

Victoria University

Jun 2021 – Jan 2023

Led university-wide agile transformation; squad performance +35%. Embedded structured planning and portfolio visibility across digital teams.

Senior Product Owner, Digital Learning & Teaching

Victoria University

Jun 2018 – Feb 2021

Owned strategy and roadmap for enterprise learning platforms; adoption +20% at 98% reliability.

Product Owner

Victoria University

Mar 2011 – Jun 2018

Owned eLearning application portfolio (Blackboard, Turnitin); delivered LMS integrations producing significant project savings.

Service Delivery Manager

Department of Justice and Community Safety VIC

Apr 2010 – Mar 2011

Led service delivery across critical justice platforms; embedded ITIL, governance and reporting that lifted reliability and oversight.

IT Procurement Specialist

Royal Bank of Scotland (London)

Oct 2007 – Mar 2009

Improved procurement governance in regulated banking; +10% audit compliance, +15% supplier onboarding efficiency.

CAPABILITIES & CREDENTIALS

Executive Leadership

Portfolio Management

Board Governance

Strategic Planning

Operating Model Design

High-Performance Teams

Agile Delivery

Digital Transformation

AI Adoption

Stakeholder Management

CSM

Certified ScrumMaster

SAFe

SAFe Practitioner

ICF

ICF Certified Coach

ICP

ICP-ACC Agile Coaching

EDUCATION

Bachelor of Business & Information Technology

Victoria University · 2003